

30 MAY 2019

# Losing contact: the impact of contactless payments on cash usage

---

2019 Canadian Stata Conference

*Preliminary work; please do not cite.*

**Marie-Hélène Felt**

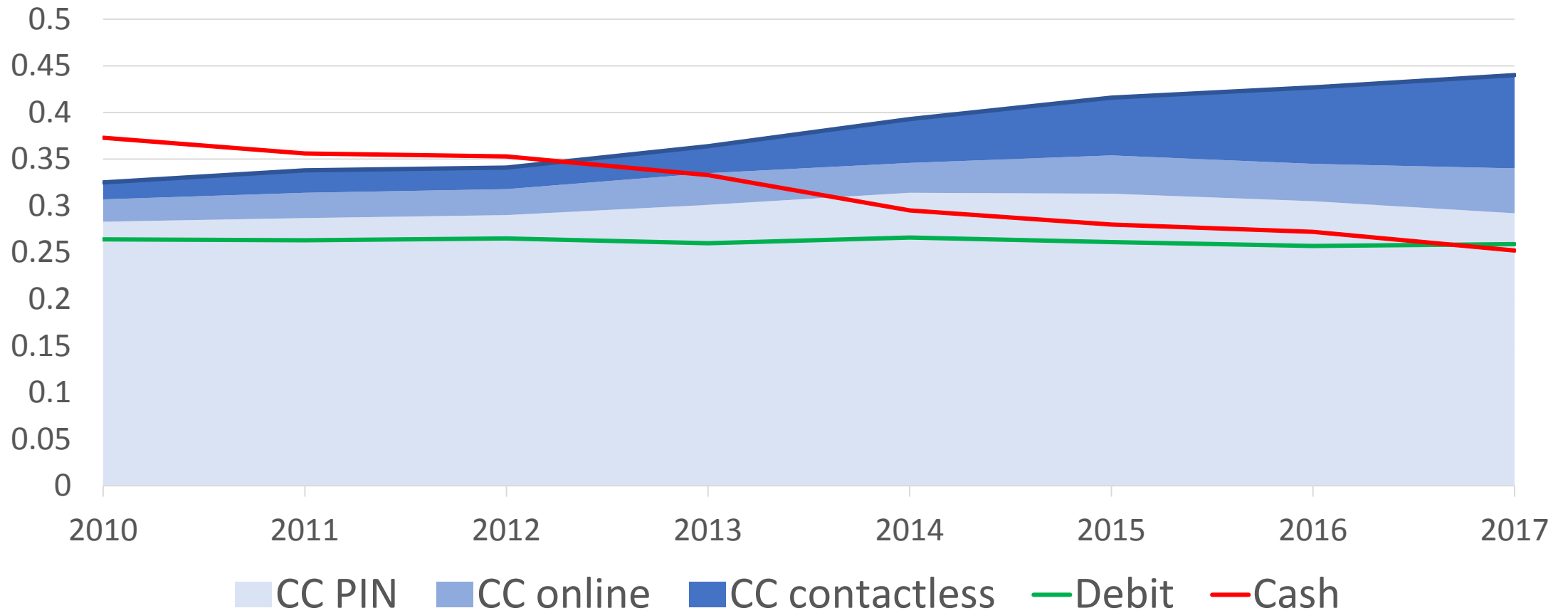
SENIOR ECONOMIST  
CURRENCY DEPARTMENT



# Context

- Bank of Canada issues Canadian bank notes
  - Monitor and understand the demand for cash
- Retail payment innovations reshaping the payment landscape.

# Aggregate shares in volume



# Previous results

## Cash displaced by contactless credit card (CTC) payments?

### → Regression analysis of micro data: mixed evidence!

- Cross-sectional data (2009): Use of CTC → ↓ **cash share**
- Panel data (2010-2012): When correct for unobserved heterogeneity (UH), find **no significant effect** of CTC on cash use.

# Model

$$S_{it}^{cash} = c_i + \lambda_t + \beta CTC_{it} + X'_{it}\gamma + \varepsilon_{it}$$

where

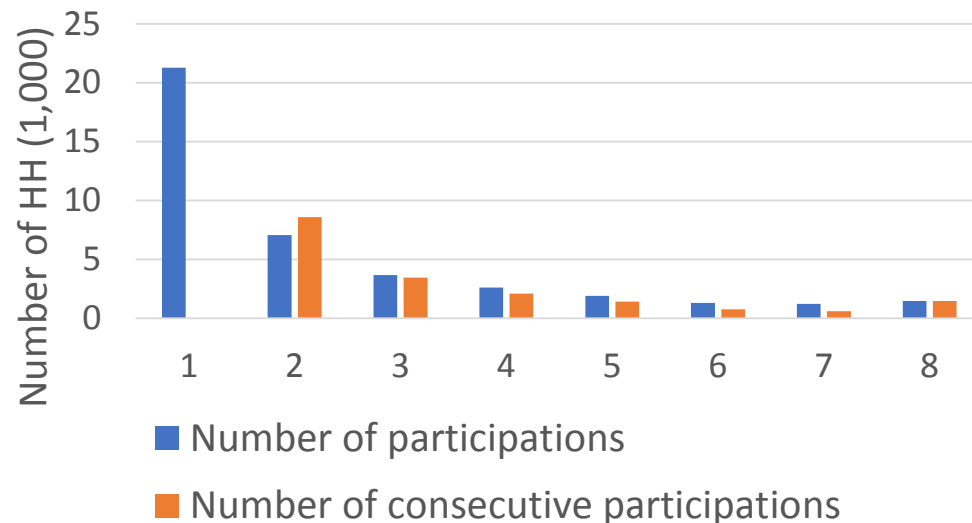
- $S_{it}^{cash}$  is the share of the total number purchases made with cash
- $c_i$  captures unobserved heterogeneity (UH)
- $\lambda_t$  accounts for aggregate time effects
- $CTC_{it}$  : binary variable indicating CTC use in the past month (by  $i$  in year  $t$ )
- $\beta$  is the parameter of main interest

# Data

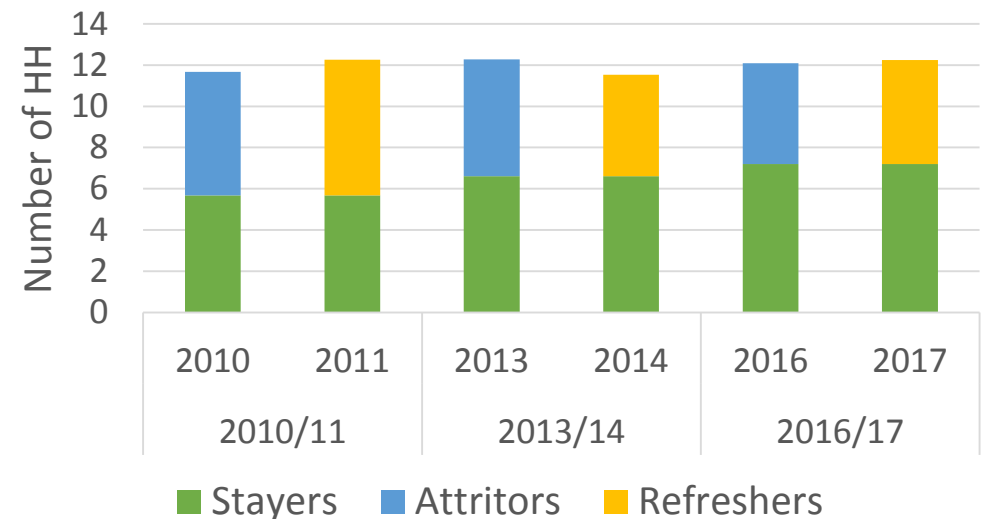
- Canadian Financial Monitor
  - 40,448 households (HH)
  - 8 years: 2010-2017
  - 94,155 HH-year observations

- 7 consecutive two-years panels
  - Minimize attrition
  - Allow  $\beta$  and  $c_i$  to vary over time

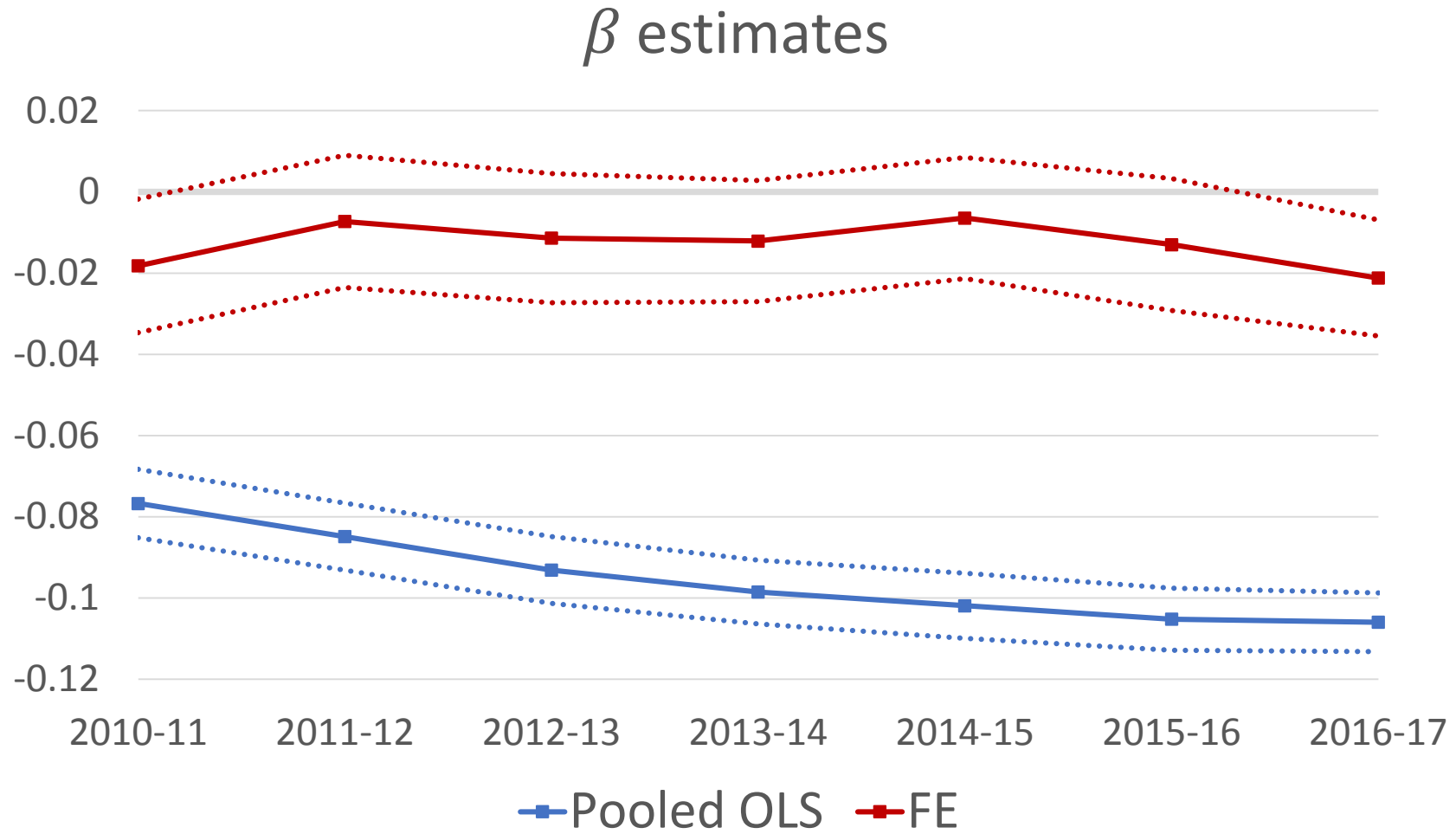
HH participation over 8 years



Consecutive two-year panels

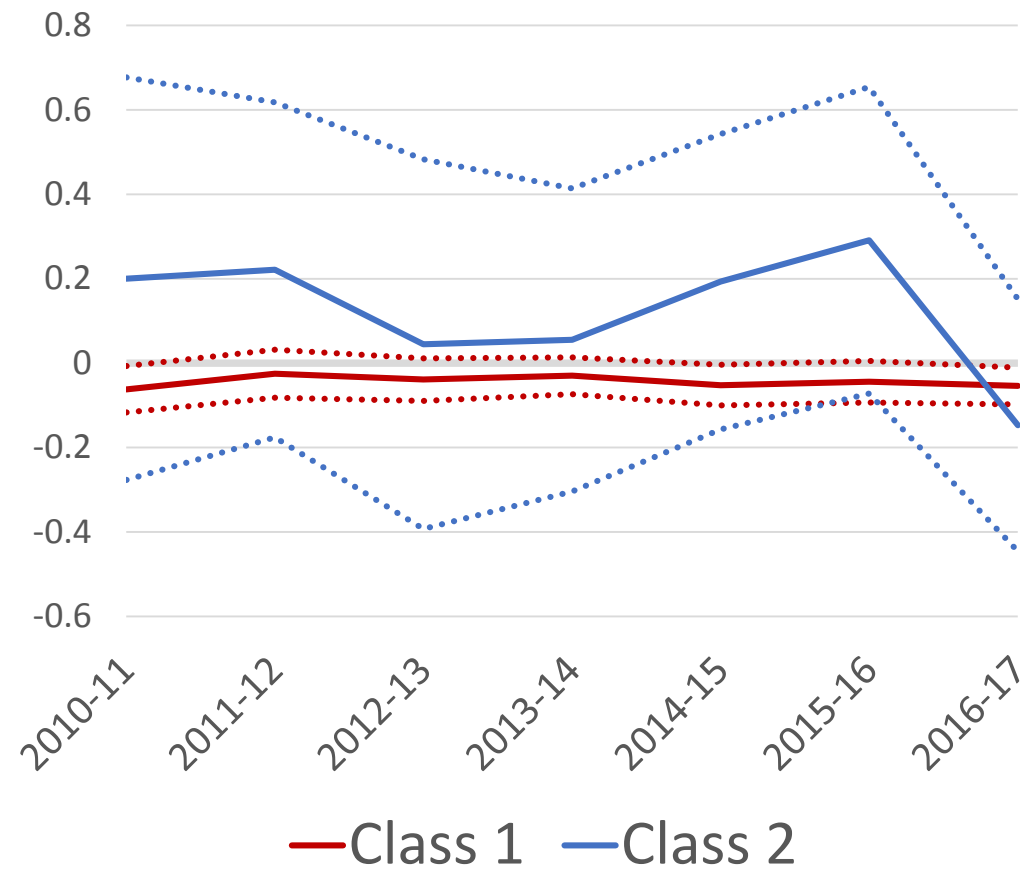


# reg vs. xtreg: correcting for UH makes a difference

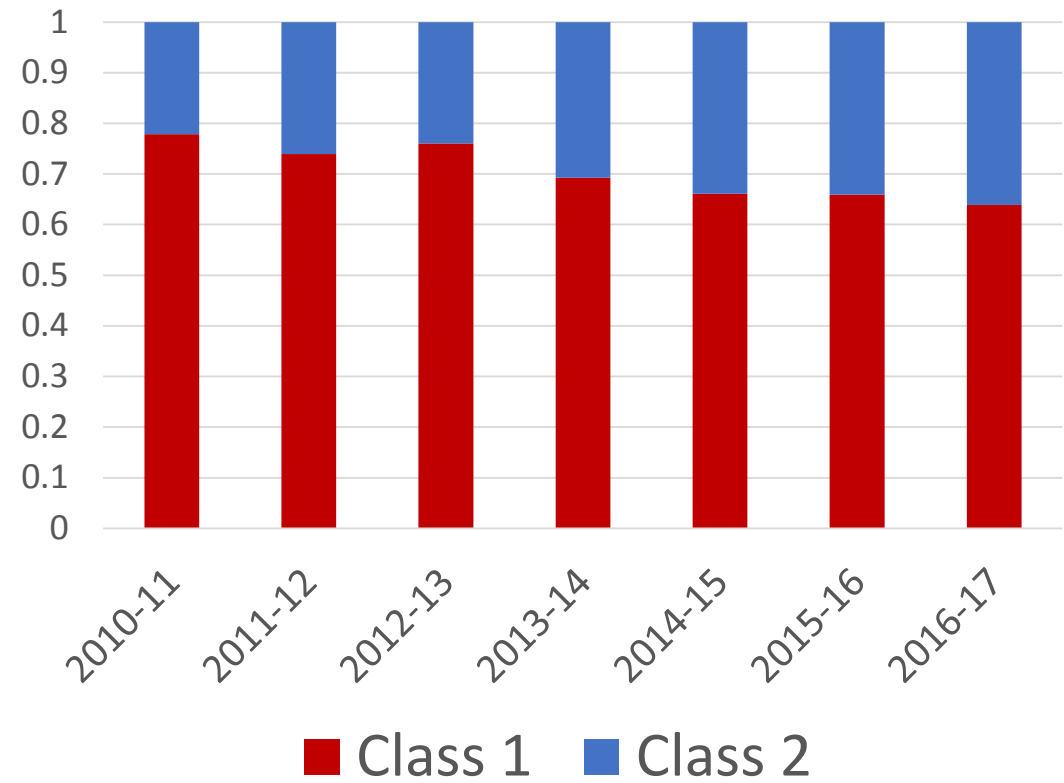


# Exploring heterogeneity with `fmm:reg`

FE  $\beta$  estimates, 2-class model

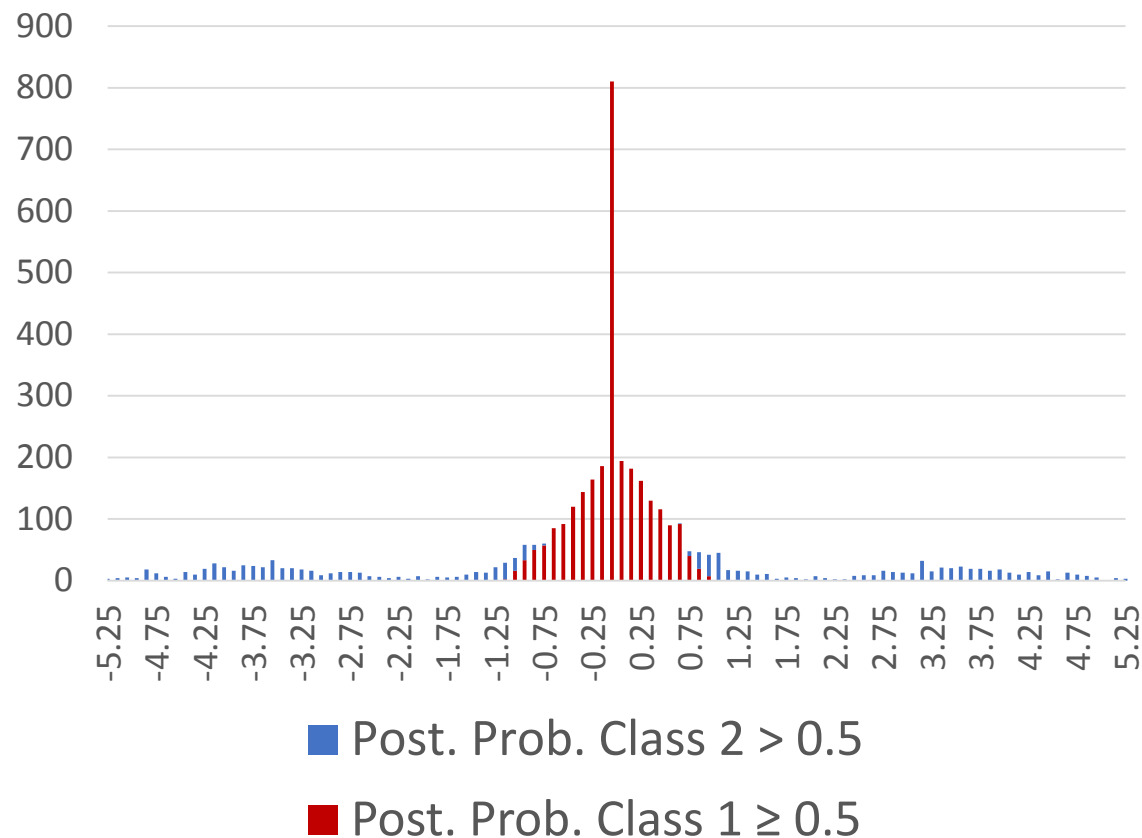


Latent class marginal probabilities





## Distribution of $\Delta hs(S^{\text{cash}})$ by FMM class

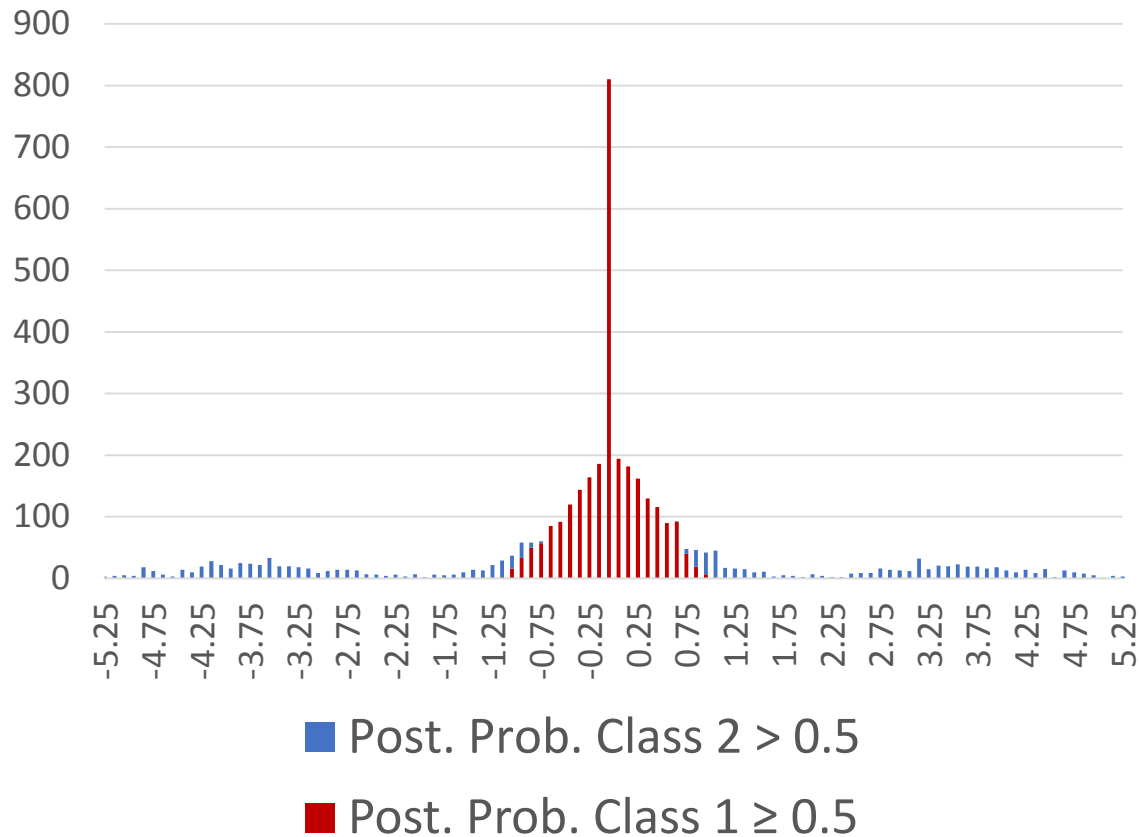


Notes: 2016-17 panel.

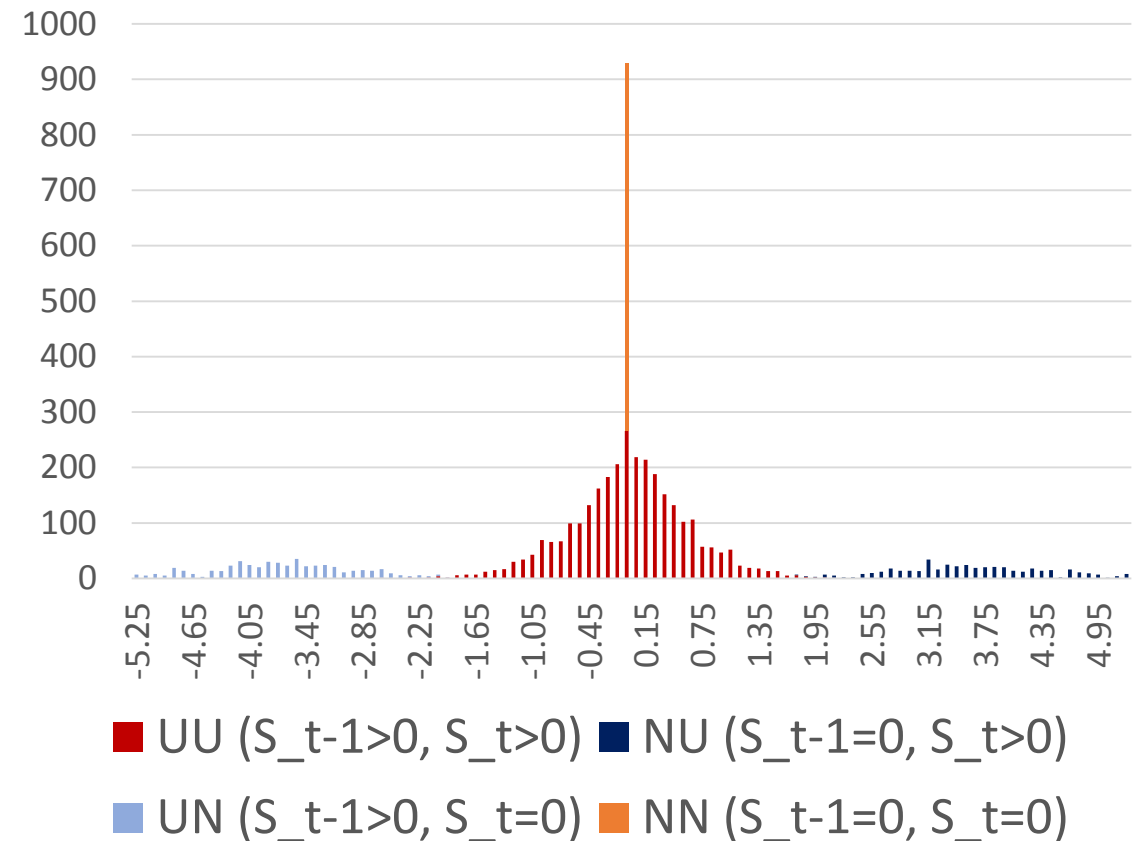
- Classes obtained with:  
**predict postpr\*, classposterior**
- **hist**  $\Delta hs(S_{it}^{\text{cash}})$ , **by class**
  - produces 2 subgraphs for unique values of *class*
- Use **twoway\_\_histogram\_gen**:  
twoway\_\_histogram\_gen diffhsCR if class2==0, gen(freq\_class1 x1) freq width(0.1) start(-5.3)  
  
twoway\_\_histogram\_gen diffhsCR if class2==1, gen(freq\_class2 x2) freq width(0.1) start(-5.3)

# Class labelling based on cash user type

Distribution of  $\Delta hs(S^{\text{cash}})$   
by FMM class



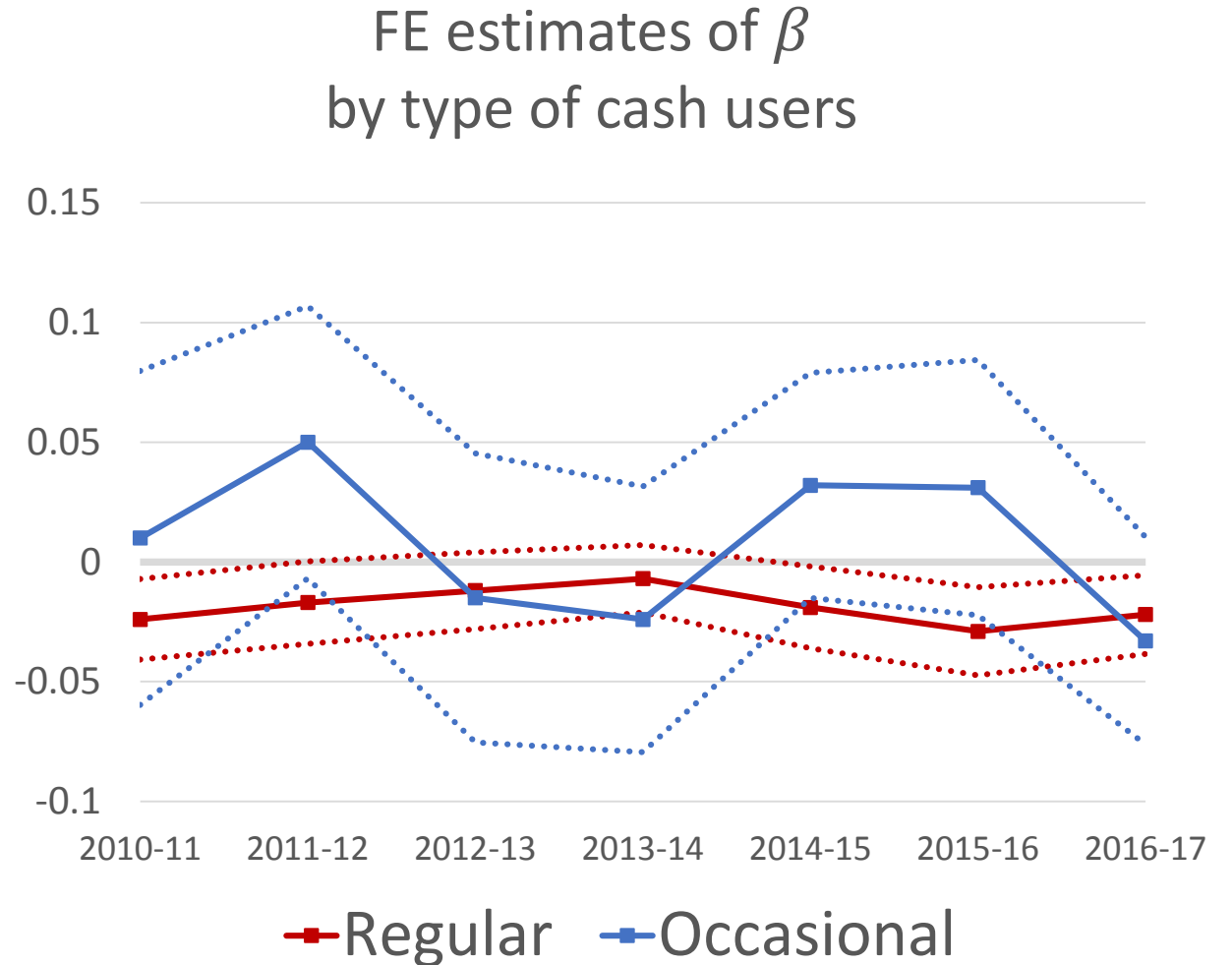
Distribution of  $\Delta hs(S^{\text{cash}})$   
by type of cash user



# Heterogeneity that matters: types of cash users

Types in 2-year panels:

- Used some cash in the past week both in year  $t-1$  and  $t$ 
  - Regular cash users
- Did not use cash in the past week in year  $t-1$  or  $t$ 
  - Occasional cash users
- Did not use cash in the past week both in year  $t-1$  and  $t$ 
  - Cash non-users



# Cash user types: different withdrawal costs

- Baumol-Tobin model predictions:

- Withdrawal frequency:

$$n^* = \sqrt{Rc/2b} \quad \downarrow \text{with } b/c$$

- Withdrawal size:

$$W^*/c = \sqrt{2b/Rc} \quad \uparrow \text{with } b/c$$

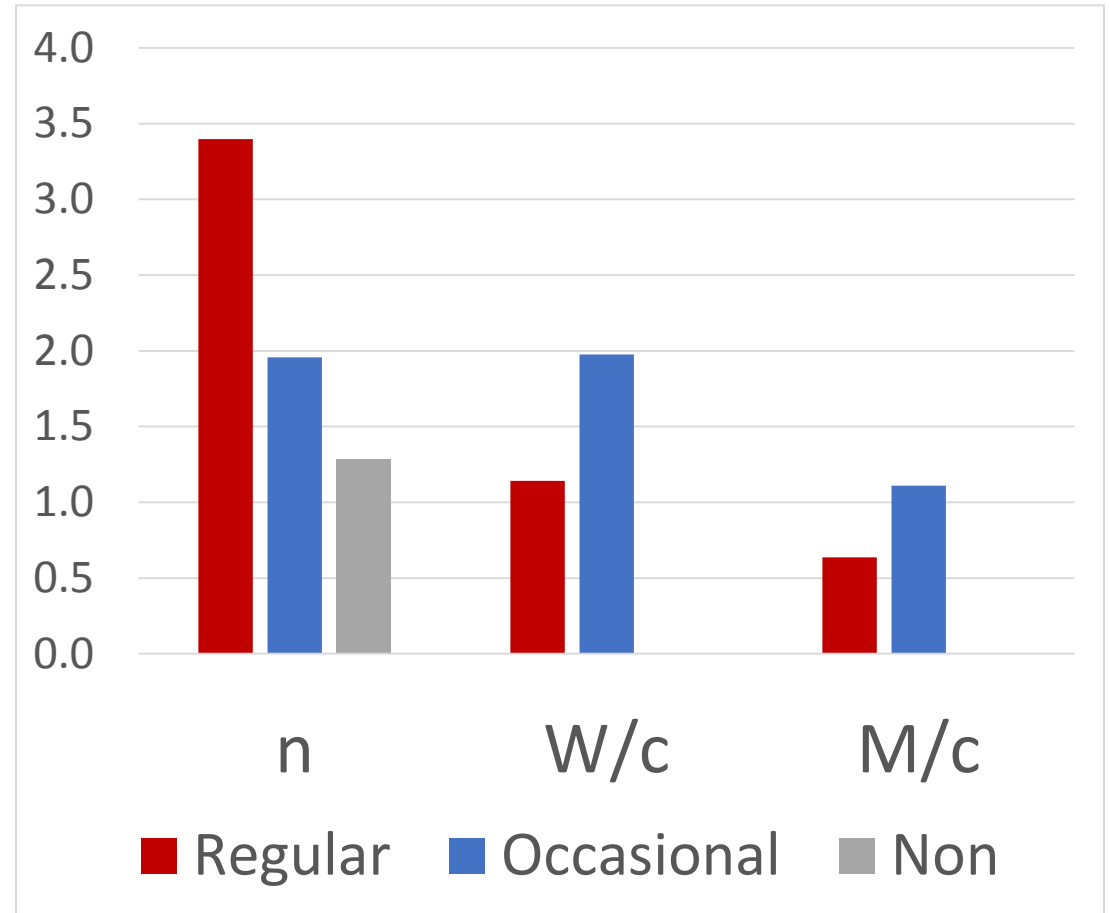
- Cash holdings:

$$M^*/c = \sqrt{b/2Rc} \quad \uparrow \text{with } b/c$$

where:

➤  $c$  is cash consumption

➤  $b$  is the withdrawal cost



# Selection and corner solution models

- Allow separate mechanisms to determine:
  1. “Adoption” decision = whether to obtain cash.
  2. Usage = whether/how much to use cash given that cash was obtained.
- But “adoption” not observed; only observe usage.
- Corner solution model:
  1. “Participation” decision = whether to use cash ( $S_{it}^{cash} = 0$  vs.  $S_{it}^{cash} > 0$ )
  2. Amount decision = magnitude of  $S_{it}^{cash}$  when it is positive
    - Extensive/intensive margin
- Fixed costs that affect the decision to “participate”: **cash withdrawal costs**
  - Instrument = **banking density**

# Corner-solution models for panel data (1/3)

## Model 1:

1. Binary participation:  $S_{it}^{cash} = 0$  vs.  $S_{it}^{cash} > 0$
  2. Amount equation estimated in first-difference after log transformation, when  $S_{it-1}^{cash} S_{it}^{cash} = 1$
- Adaptation of the Exponential type II Tobit (ET2T) model (Wooldridge, 2010, p.697).
- **heckman** command after transformations.

# Corner-solution models for panel data (2/3)

## Model 2:

1. Multinomial “participation”:  $type_{it} \in \{regular, occasional, non\}$
2. Amount equation estimated in FD,

$$\text{when } S_{it-1}^{cash} S_{it}^{cash} = 1 \Leftrightarrow type_{it} = regular$$

➤ “Selection bias correction based on the multinomial logit model”, survey by Bourguignon, Fournier and Gurgand (2004)

➤ **selmlog** package available here:

<http://www.parisschoolofeconomics.com/gurgand-marc/selmlog/selmlog13.html>

# Corner-solution models for panel data (2/2)

## Model 3:

1. Binary participation with FE:

$$d_{it} = 1[c_i^1 + \lambda_t^1 + \beta_1 CTC_{it} + X'_{it}\delta_t + Z'_{it}\xi_t + v_{it} > 0]$$

2. Amount equation with FE

$$S_{it}^* = c_i^2 + \lambda_t^2 + \beta_2 CTC_{it} + X'_{it}\gamma + \varepsilon_{it}$$

➤ “Estimating Panel Data Models in the Presence of Endogeneity and Selection” by Semykina and Wooldridge (JoE, 2010)

➤ **Do-files** available here:

<http://myweb.fsu.edu/asemykina/>



# Corner-solution models: partial effects

- $E(y|x) = P(y > 0|x)E(y|x, y > 0)$
- For the ET2T model in level:

$$S_{it}^{cash} = 1[\beta_1 CTC_{it} + X'_{it}\delta + Z'_{it}\xi + v_{it} > 0] \exp(\beta_2 CTC_{it} + X'_{it}\gamma + \varepsilon_{it})$$

$$E(\ln S_{it}^{cash} | S_{it}^{cash} > 0) = \beta_2 CTC_{it} + X'_{it}\gamma + \rho\sigma\lambda(\beta_1 CTC_{it} + X'_{it}\delta + Z'_{it}\xi)$$

- $\beta_2$  does not itself provide partial effects of  $CTC$  on any conditional mean involving  $S_{it}^{cash}$
- **Focusing on estimates of  $\beta_2$  is inappropriate**
- Different from the sample selection context!

# Corner-solution models: partial effects

- $E(y|x) = P(y > 0|x)E(y|x, y > 0)$
- For the ET2T model in level:

$$S_{it}^{cash} = 1[\beta_1 CTC_{it} + X'_{it}\delta + Z'_{it}\xi + v_{it} > 0] \exp(\beta_2 CTC_{it} + X'_{it}\gamma + \varepsilon_{it})$$

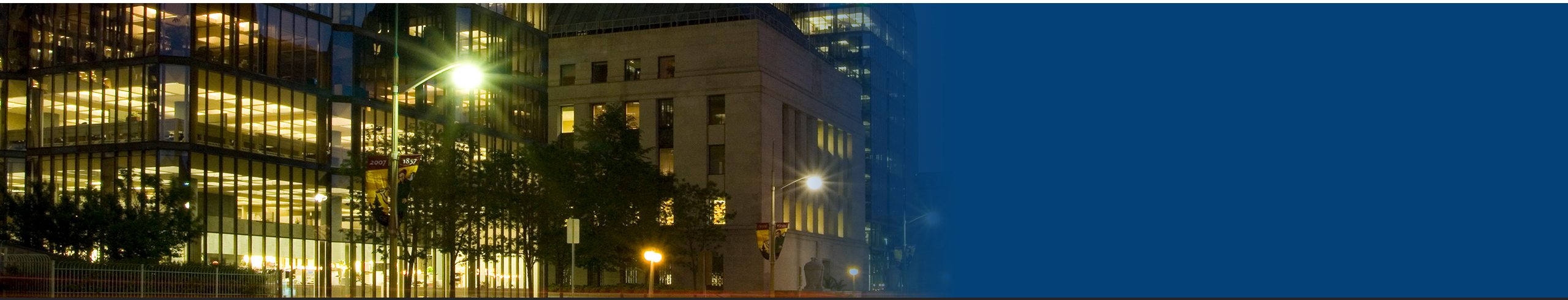
$$E(\ln S_{it}^{cash} | S_{it}^{cash} > 0) = \beta_2 CTC_{it} + X'_{it}\gamma + \rho\sigma\lambda(\beta_1 CTC_{it} + X'_{it}\delta + Z'_{it}\xi)$$

➤  $\beta_2$  does not itself provide partial effects of  $CTC$  on any conditional mean involving  $S_{it}^{cash}$

➤ **Focusing on estimates of  $\beta_2$  is inappropriate**

➤ Different from the sample selection context!

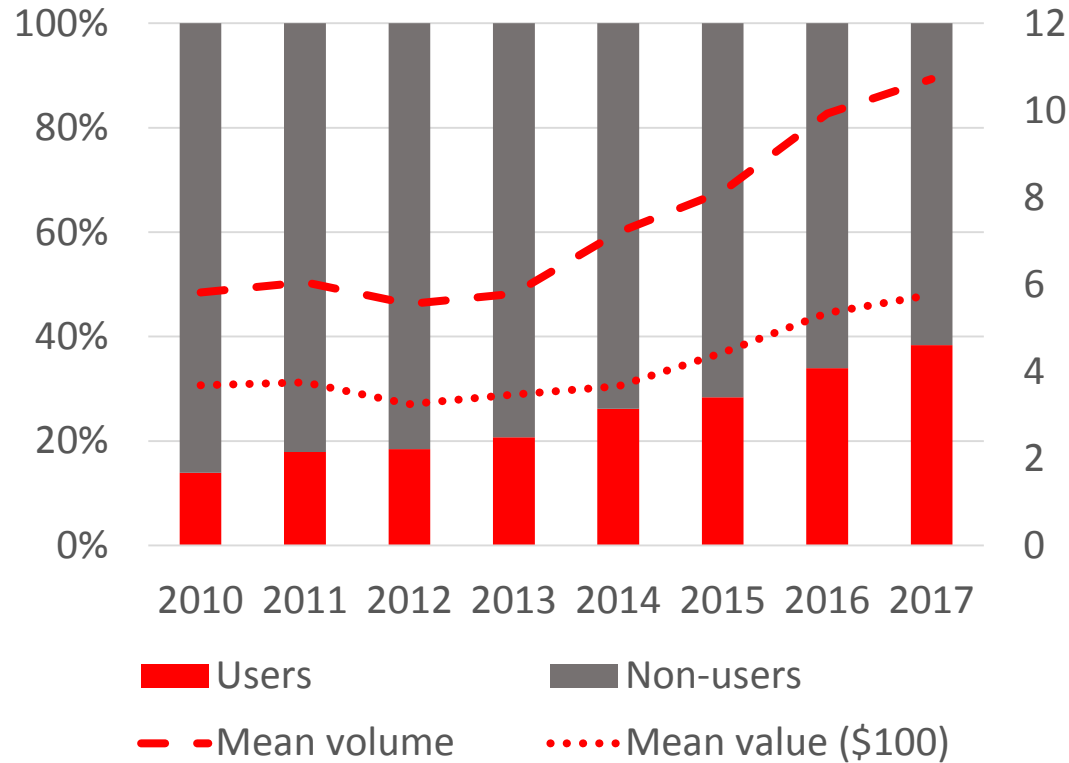
➔ **\*New\***: “Estimation methods in the presence of corner solutions”,  
Sánchez-Peñalver, in the current issue of the Stata Journal !



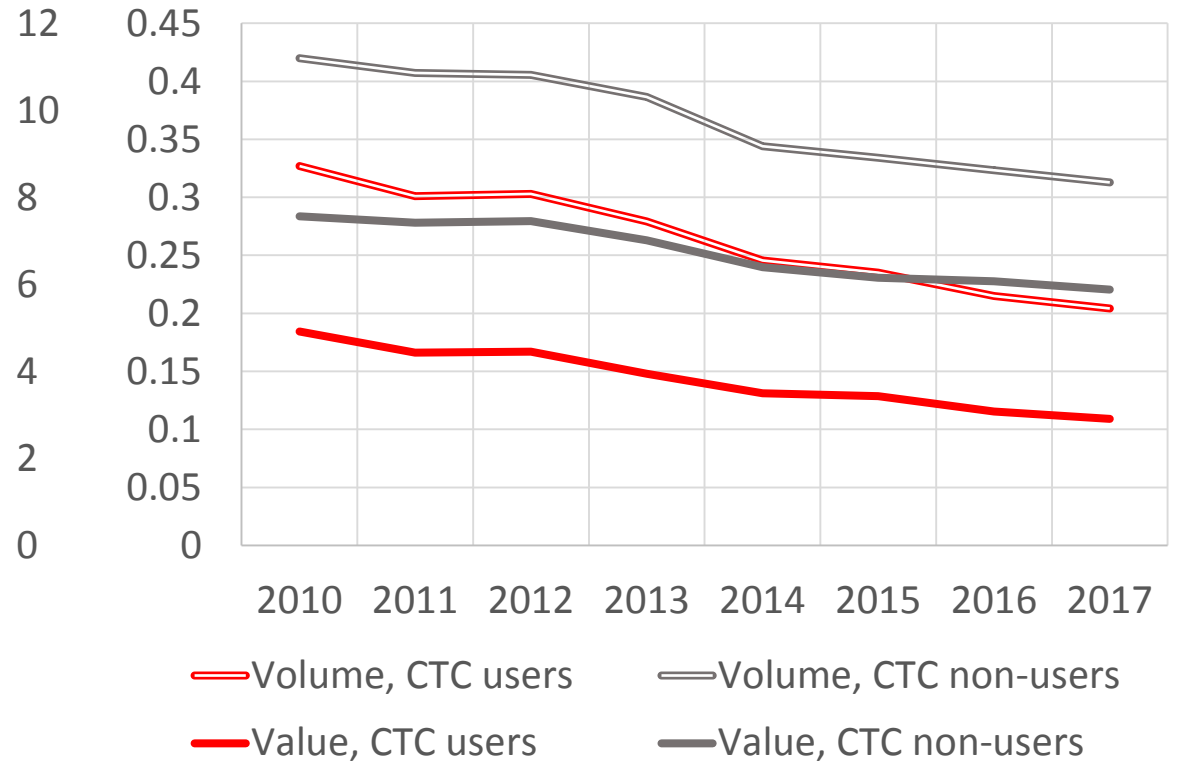
Additional material

# CTC and cash use

## CTC use over time



## Cash shares

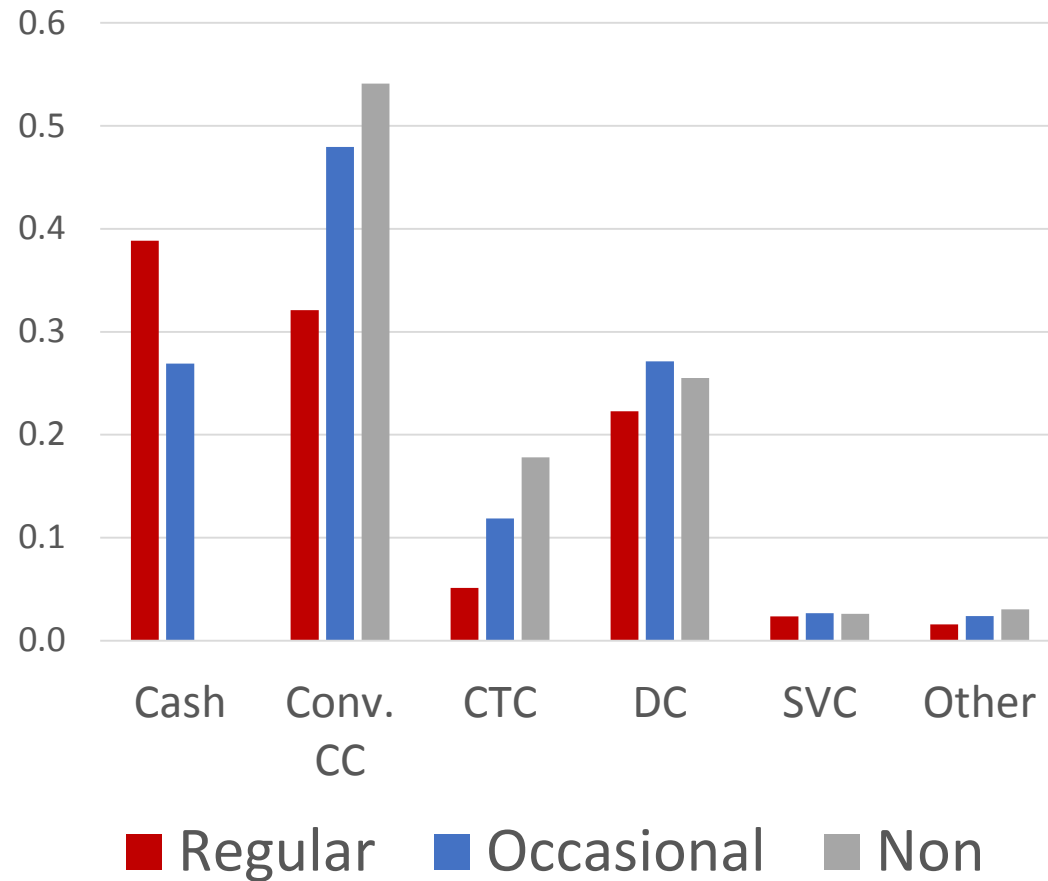


# Exploring heterogeneity: finite mixture model

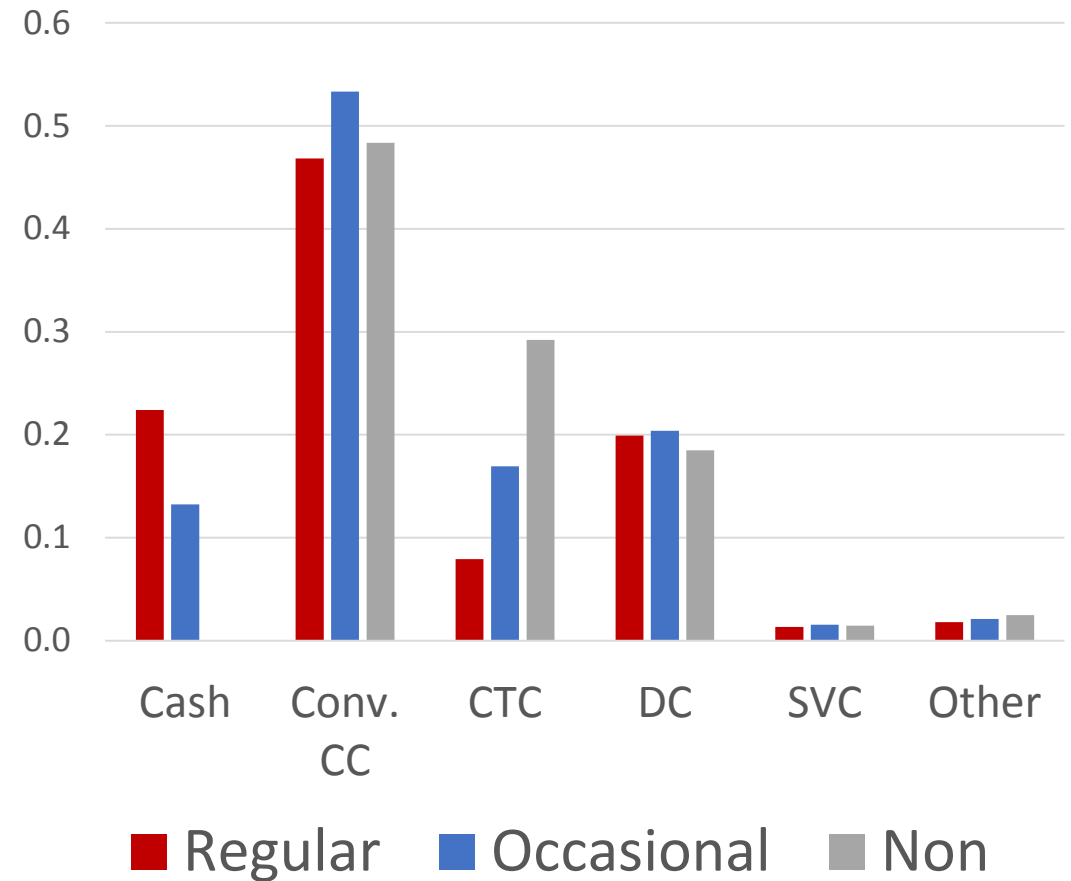
- Transform  $S_{it}^{cash}$  using inverse hyperbolic sine, then FD
- Finite mixture of linear FD regression model
- Use AIC/BIC criteria to select optimal number of classes
  - **2 classes** (in each two-year panel)
- Classes must be labelled:
  - Class 1:  $\beta$  negative, small s.e.
  - Class 2:  $\beta$  positive, large s.e.

# Cash-user types: methods of payments used

## MoP shares in volume

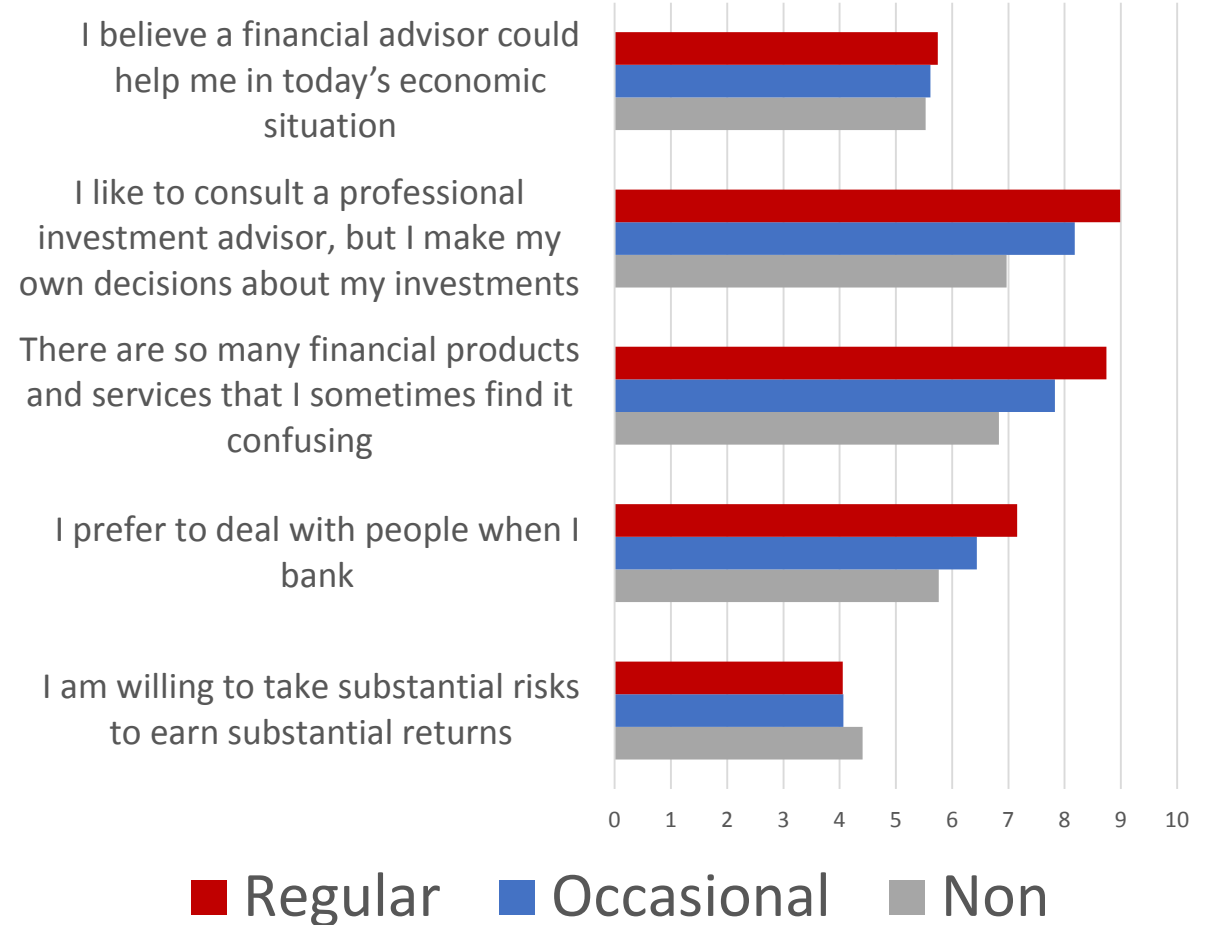


## MoP shares in value



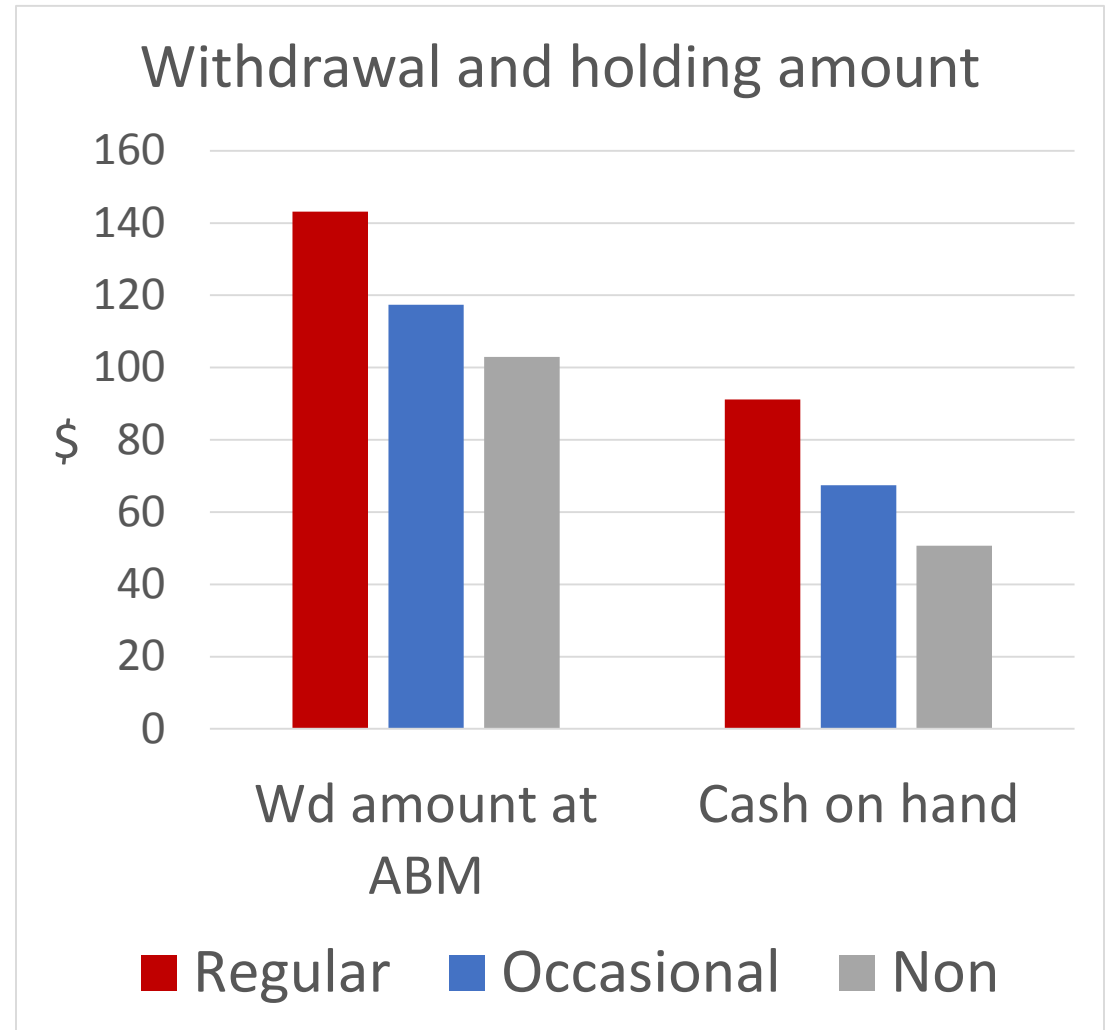
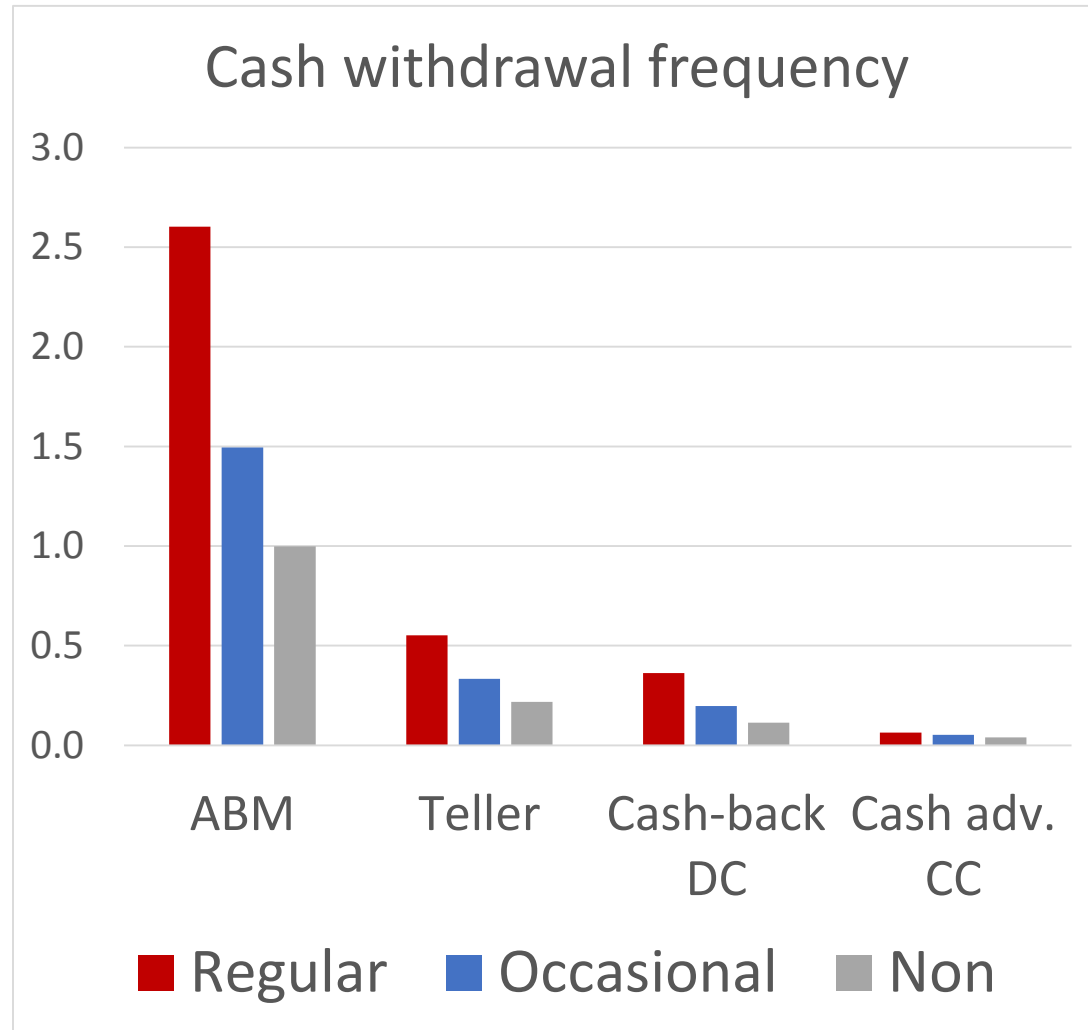
# Cash user types: demographics and preferences

	Regular	Occasional	Non
Age:18-35	18	21	20
35-55	36	39	44
55+	46	39	36
High school	20	18	14
College	40	39	41
University	39	44	45
Born in Canada	85	83	80
Income: <25	12	14	13
25-44	20	17	15
45-59	21	22	21
70+	47	48	51
No internet	5	3	4
City size: <10K	17	15	14
10 - 100K	15	14	11
>100K	68	71	75
Revolve on CC	30	27	21
Reward on CC	67	73	75





# Cash user types: cash handling



# Two-part model in level

$$S_{it}^{cash} = d_{it}S_{it}^*; S_{it}^* \text{ is observed only if } d_{it} = 1$$

$$(1a) d_{it} = 1[\beta_1 CTC_{it} + X_{it}'\delta + Z_{it}'\xi + v_{it} > 0]$$

$$(2a) \ln S_{it}^* = \beta_2 CTC_{it} + X_{it}'\gamma + \varepsilon_{it}$$

- Exponential type II Tobit (ET2T) model (Wooldridge, 2010, p.697)
- Estimation: Heckman two-step procedure.
  - Reject independence of (1) and (2)
  - Bank branch density measure positively impact  $\Pr(d_{it} = 1)$
- Problem: don't correct for UH in (1a) or (2a).

# Two-part model with panel data (1/2)

$$\Delta S_{it}^{cash} = d_{i(t-1)}d_{it}\Delta S_{it}^* + (1 - d_{i(t-1)})d_{it}S_{it}^* - d_{i(t-1)}(1 - d_{it})S_{i(t-1)}^*$$

$\Delta S_{it}^*$  is observed only if  $d_{i(t-1)}d_{it} = 1$

$$(1b) \quad d_{i(t-1)}d_{it} = 1[\mathbf{CTC}'_{i(t-1)t}\beta_{1t} + \mathbf{X}'_{i(t-1)t}\delta_t + \mathbf{Z}'_{i(t-1)t}\xi_t + v_{i(t-1)t} > 0]$$

$$(2b) \quad \Delta \ln S_{it}^* = \beta_{2t}\Delta CTC_{it} + \Delta X_{it}'\gamma + \Delta \varepsilon_{it}$$

- Binary participation decision:
  - $d_{i(t-1)}d_{it} = 1$  if  $type_{it} = regular$
  - $d_{i(t-1)}d_{it} = 0$  if  $type_{it} \in \{occasional, non\}$

➤ Estimation: Heckman two-step procedure

➤ Problem: control for UH in (2b) only

# Two-part model with panel data (1/2)

$$\Delta S_{it}^{cash} = d_{i(t-1)}d_{it}\Delta S_{it}^* + (1 - d_{i(t-1)})d_{it}S_{it}^* - d_{i(t-1)}(1 - d_{it})S_{i(t-1)}^*$$

$\Delta S_{it}^*$  is observed only if  $d_{i(t-1)}d_{it} = 1$

$$(1b) \quad d_{i(t-1)}d_{it} = 1[\mathbf{CTC}'_{i(t-1)t}\beta_{1t} + \mathbf{X}'_{i(t-1)t}\delta_t + \mathbf{Z}'_{i(t-1)t}\xi_t + v_{i(t-1)t} > 0]$$

$$(2b) \quad \Delta \ln S_{it}^* = \beta_{2t}\Delta CTC_{it} + \Delta X_{it}'\gamma + \Delta \varepsilon_{it}$$

- Binary participation decision:

- $d_{i(t-1)}d_{it} = 1$  if  $type_{it} = regular$
- $d_{i(t-1)}d_{it} = 0$  if  $type_{it} \in \{occasional, non\}$

➤ Estimation: Heckman two-step procedure

➤ Problem: control for UH in (2b) only

- **Alternative:**

$type_{it} \in \{regular, occasional, non\}$

➤ Estimation: Dubin & McFadden (1984); Bourguignon et al. (2007)

## Two-part model with panel data (2/2)

$$S_{it}^{cash} = d_{it}S_{it}^*; S_{it}^* \text{ is observed only if } d_{it} = 1$$

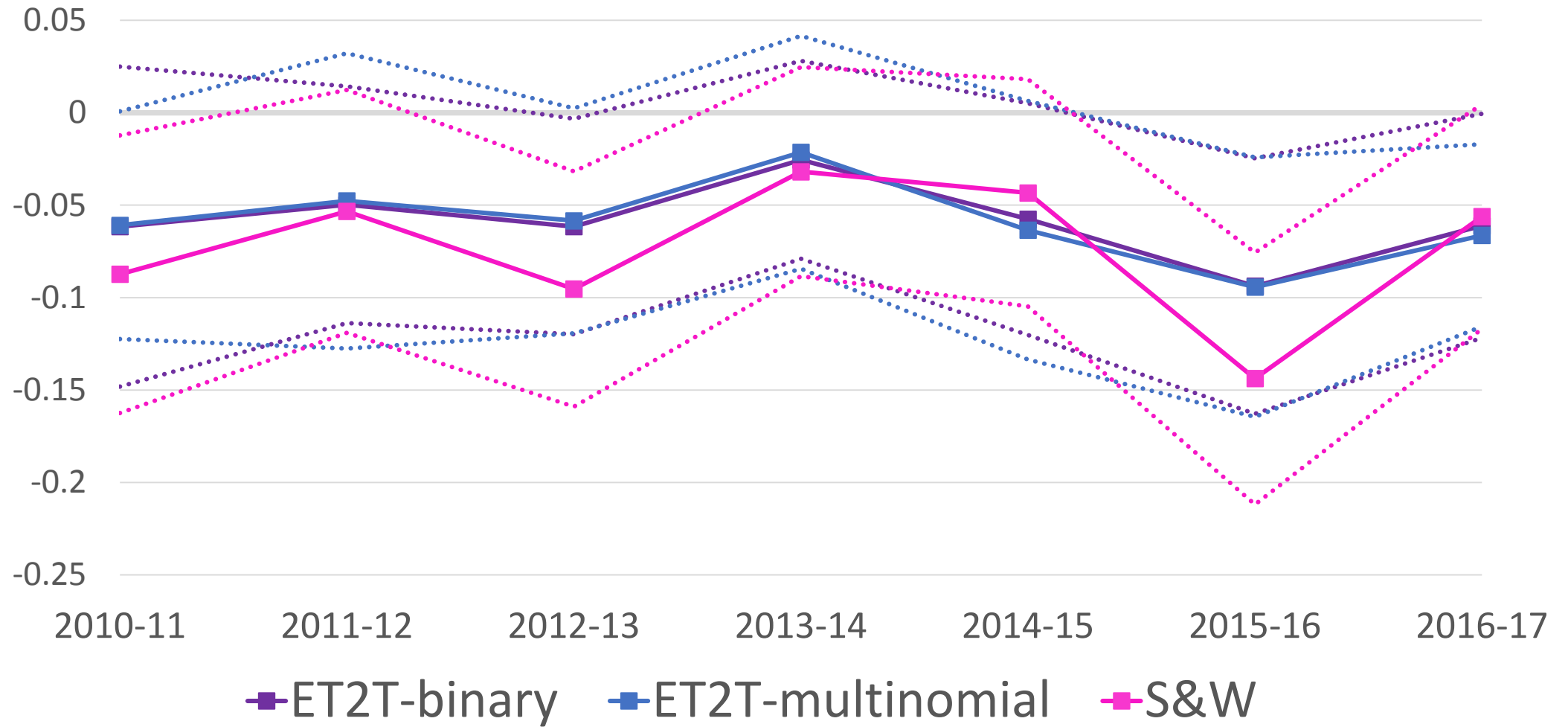
$$(1c) \quad d_{it} = 1[\mathbf{c}_i^1 + \lambda_t^1 + \beta_1 CTC_{it} + X'_{it}\delta_t + Z'_{it}\xi_t + v_{it} > 0]$$

$$(2c) \quad S_{it}^* = \mathbf{c}_i^2 + \lambda_t^2 + \beta_2 CTC_{it} + X'_{it}\gamma + \varepsilon_{it}$$

➤ Estimation: Wooldridge (1995), Semykina and Wooldridge (2010); correlated random effect.

➤ **Control for UH in (1c) and (2c)!**

# Two-part model: estimation results for $\beta_2$



# Summary

- Correcting for UH in cash ratio regressions matters.
- Different cash-user types in two-year panels have different cash ratio regression functions, with different responses to CTC use.
- Attempt to reconcile the 3 regression functions in a two-part model/corner solution framework.

Work in progress:

- Compute marginal effects
- Compare intensive and extensive margins

# Additional material

Types of CTC users



# Pooled OLS vs. FE: Correcting for UH makes a difference

- Pooled OLS uses variation over both time and HH... but inconsistent if the FE model is appropriate.
- FD/FE/within estimator uses variation over time only:

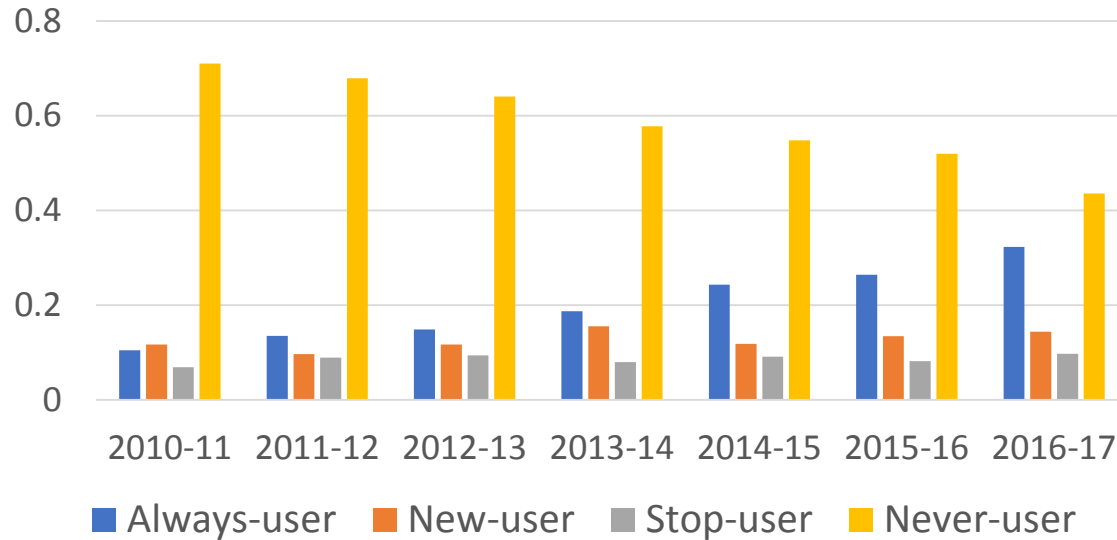
$$\Delta S_{it}^{cash} = \lambda + \beta \Delta CTC_{it} + \Delta X'_{it} \gamma + \Delta \varepsilon_{it}$$

where  $\Delta CTC_{it} = CTC_{it} - CTC_{i(t-1)}$  takes the values  $\{-1, 0, 1\}$ .

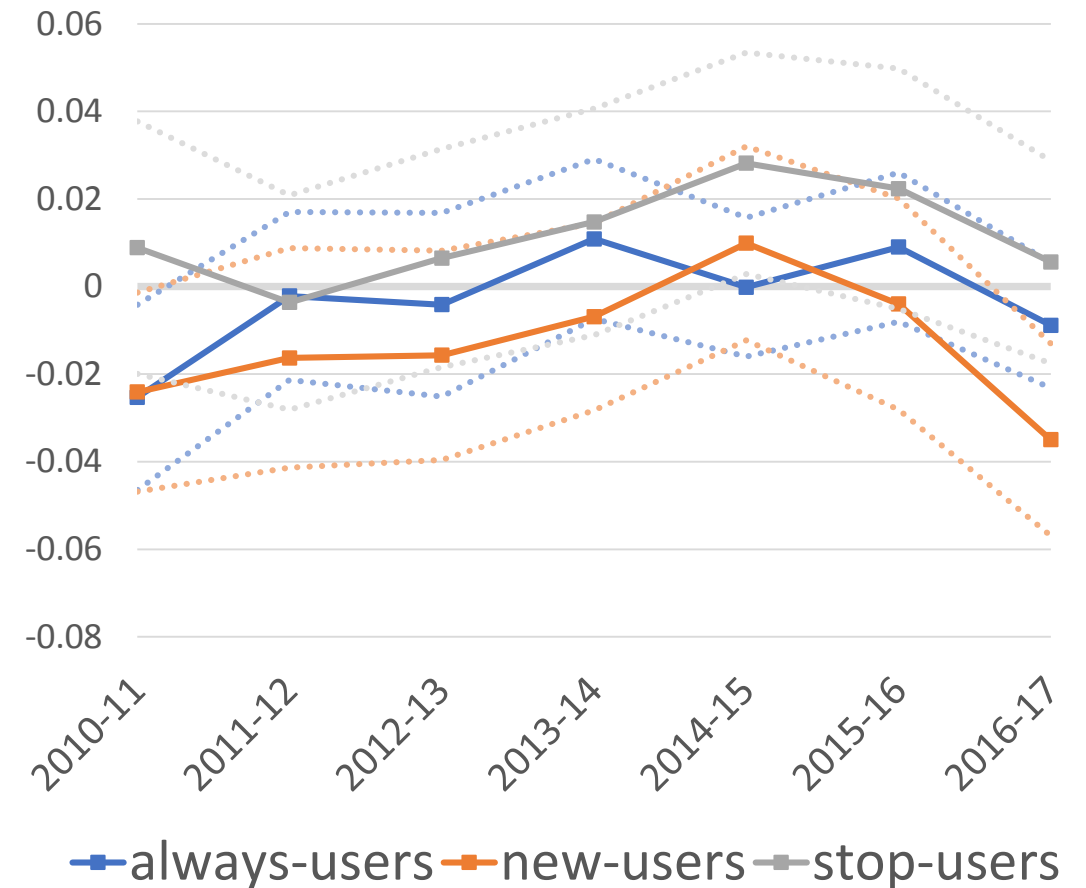
- New-users:  $CTC_{i(t-1)} = 0, CTC_{it} = 1$
- Always-users:  $CTC_{i(t-1)} = 1, CTC_{it} = 1$
- Never-users:  $CTC_{i(t-1)} = 0, CTC_{it} = 0$
- Stop-users:  $CTC_{i(t-1)} = 1, CTC_{it} = 0$

# Exploring heterogeneity: different types of CTC users

Types of CTC users



FE estimates for  $\beta_a$ ,  $\beta_n$  and  $\beta_s$



- More flexible specification:

$$\Delta S_{it}^{cash} = \beta_a I_{it}^{always} + \beta_n I_{it}^{new} + \beta_s I_{it}^{stop} + \lambda + \Delta X'_{it} \gamma + \Delta \varepsilon_{it}$$